

PAYMENT OF FEES POLICY

Safeguarding & Welfare Requirements: Information & Records

The provider must take necessary steps to safeguard and promote the welfare of children. The provider must put in place a written procedure for dealing with concerns and complaints from parents & carers.

Policy Statement

St Teath Pre-school is a registered charity and as such we aim to keep fees to a minimum in order to cover essential expenses. We rely on the prompt payment of fees in order to ensure the continued sustainability of the Pre-school.

Invoices & Payments

All children will receive an invoice at the beginning of each Term, or when they start at St Teath Pre-school. This will detail the sessions they are registered to attend, weekly total and termly amount payable. The invoice will also include any deduction of Education Finance claimed for that term. Invoices will not be issued for those children in receipt of Education Finance who have elected to have 15 hours or less per week at Pre-school.

Payments are to be made on payment dates stated on invoice.

If paying fees by cash or cheques (made payable to St Teath children's centre) they can be paid in the office, where a receipt will be given. The following members of staff can accept your payment of Fees:

Natalie Beal - Pre-school Manager

Jo Mountain - Deputy Manager

Internet banking payment is accepted - please allow 24 hours for your payment to arrive in our bank account.

Account Name: St Teath childrens centre

Account No: 43325938

Sort Code: 20-74-20

Reference numbers can be obtained from the Pre-school office.

A Payment record is kept on a secure location on the Pre-school office computer, this details each child's individual invoice and payment record. Individual records of payments can be viewed or a printed copy provided, on request to Natalie Beal.

Holidays & Additional Sessions

All registered sessions are charged even if the child does not attend for whatever reason. Any additional sessions are payable on receipt of invoice.

Reminders & Debt Recovery

In the unlikely event that fees are owing Reminders will be sent for any fees more than seven days outstanding, with final reminders being sent to accounts more than 14 days overdue. Admission to the pre-school will be refused if no payment has been received on any accounts more than 28 days overdue.

Non-payment of fees will result in a place not being available, outstanding debts will be handed over to a debt recovery service.

The committee will always take into consideration any mitigating circumstances.
